

Royal Oak HOW TO READ YOUR WATER METER

How is my water usage billed?

The water meter reading is a lot like the mileage odometer on your car. It keeps a running total of all the water that has passed through the meter. Properties are charged for water & sewer services based upon the amount of water recorded between the prior and the current meter readings. Water meters are read in cubic feet, & are billed in 100 cubic foot units. One unit of water equals approximately 750 gallons.

Where is my meter?

The water meter will be located inside your property. Typically it will be near the wall closest to the street. If your property has a basement, it will usually be located there. If you do not have a basement, it could be in a utility closet, crawl space, or even under the kitchen sink.

What kind of meter do I have?

Check the upper right hand corner of your quarterly water bill.

A sample meter type is highlighted below:

SERVICE INFORMATION	
Account Number:	1234567890
Service Address:	123 ANY ST.
Service Period:	12/05/2019 to 02/25/2020
Previous Read:	1122A
Current Read:	1132A
Consumption:	10
Yr Ago Cons:	12
Meter Type:	VISUAL
BILLING INFORMATION	
SEWER AMOUNT DUE	\$71.80
WATER AMOUNT DUE	\$37.10
ADMIN FEE DUE	\$12.00

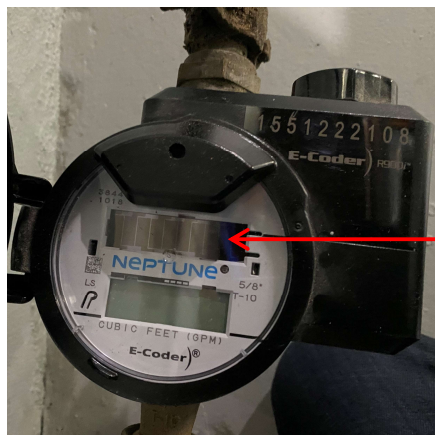
Royal Oak uses three types of water meters: Radio Read, T-Pad, & Visual:

Radio Read

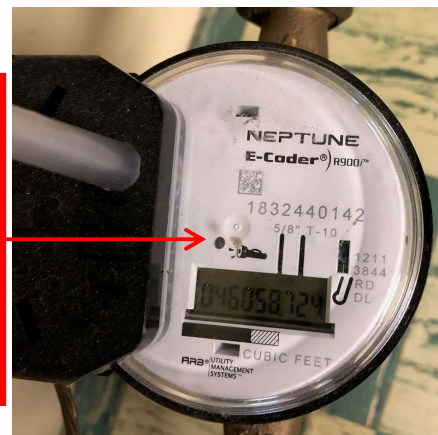
A radio read meter will have either a digital (solar) or analog display. you may have to open a top cover to read this meter. One unit is read to the first 4 numbers to the left, including any leading zeroes.



Analog Radio Read Meters are read by dials.



FLASHLIGHT

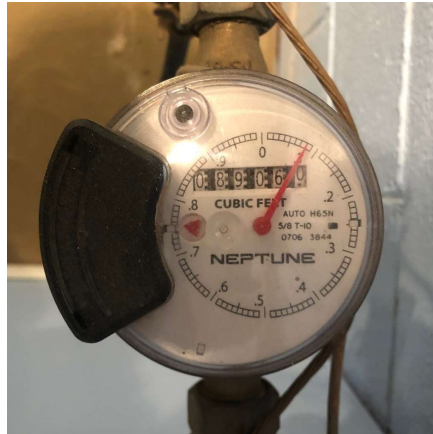


Digital Radio Read Meters have a solar-powered display, you need to shine a flashlight at the solar cell to view the reading. This type of meter will sometimes alternately display the flow rate or a software code along with the reading. The water reading is always a nine digit number.

Questions? Please call 248.246.3160 or E-mail watermail@romi.gov

T-Pad

A T-Pad is read by dials. One unit is read to the first 4 numbers to the left, including any leading zeroes.



Visual

A visual meter consists of two parts, the interior meter & the exterior reading device. The two parts are connected by a wire. One unit is read to the first 4 numbers to the left, including any leading zeroes. The inside & outside readings should match.



All water registered by the inside water meter will be billed, but our equipment reads the outside meter. Over time, the outside meter can slow down or stop working, due to being exposed to the elements. At least once per quarter, check the two meters and compare their reads. If there is a discrepancy, call us immediately at 248-246-3160 for repair or replacement of your meter.